

Telecommunications Jobs Pathways

ICT02

Potential New Apprenticeships Job Outcomes

Further Study Options

Stream	Certificate II	Certificate III	Certificate IV	Diploma	Advanced Diploma
	➔➔➔	➔➔➔	➔➔➔	➔➔➔	➔➔➔
Customer Contact	<ul style="list-style-type: none"> • Customer Service Representative • Customer Care Consultant 	<ul style="list-style-type: none"> • Customer Service Representative • Customer Sales Representative • Customer Retention Consultant • Telemarketing Representative 	<ul style="list-style-type: none"> • Call Centre Team Leader • Call Centre Team Manager • Customer Contact Team Leader • Customer Contact Team Manager • Call Centre Team Leader • Product and Service Consultant 	<ul style="list-style-type: none"> • Call Centre Manager • Customer Contact Manager • Customer Contact Operations Manager 	<ul style="list-style-type: none"> • Call Centre National Manager • Customer Contact National Manager
Technical	<ul style="list-style-type: none"> • Telecommunications Installation Worker • Telecommunications Cabling Worker • Telecommunications Network Access Worker • Communications Officer 	<ul style="list-style-type: none"> • Telecommunications Tradesperson • Telecommunications Cabling & Customer Premises Equipment Tradesperson • Communications Technician 	<ul style="list-style-type: none"> • Telecommunications Technician • Telecommunications Technologist • Telecommunications Computer Systems Technician • Telecommunications Network Planner 	<ul style="list-style-type: none"> • Telecommunications Field Engineer • Telecommunications Engineer • Communications Field Engineer 	<ul style="list-style-type: none"> • Telecommunications Network Engineer

Entry level is usually at Certificate II or III or at any level with Recognition of Prior Learning assessed on existing industry experience or qualifications

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New Apprenticeships Training Information Service

New Apprenticeships job titles may link to more online detail at www.natinfo.com.au. To view New Apprenticeships jobs and training descriptions in other industries go to www.natinfo.com.au.
 This chart is provided as a guide only. Further detail can be obtained from the Training Package Manager, a New Apprenticeships Centre or Registered Training Organisation.

Contacts

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Chart developed for DEST by the New Apprenticeships Training Information Service www.natinfo.com.au. Current: 4 Oct 2005. Version ICT02V1.3