

Key Management Skill Set

Target Group	This skill set is for people newly promoted to the position of supervisor, leading hand or team leader.
Units	BSBMGT401A Show leadership in the workplace BSBMGT402A Implement operational plan BSBWOR402A Promote team effectiveness
Pathway	These units provide credit towards a number of qualifications including the BSB40807 Certificate IV in Frontline Management.
Suggested form of words for Statement of Attainment	These competencies from the BSB07 Business Services Training Package meet the industry requirements for a supervisor.