

NCVER Data: Enrolments and Qualifications Issued in IBSA Qualifications 2006-2009

Source: NCVER VET Provider Collection 2009

The following data are reported from the annual VET Provider Collection and the quarterly Apprentice and Trainee Collection, compiled by NCVER; these data report publicly funded training and fee-for-service VET provided by public institutions and have been provided to assist consideration of trends in the uptake and use of publicly funded VET in IBSA's Training Packages.

These tables should be read understanding that significant amounts of training also occur outside of the publicly funded VET system including:

- fee for service accredited training provided by private training providers, industry associations and other agencies
- in-house accredited training delivered by enterprise RTOs, and
- non accredited training conducted in house or by external providers.

Attempts to directly correlate these tables of commencements and completions should be avoided because:

- an enrolment is recorded for each year the course is active – multiple enrolments are recorded when a course is undertaken over more than one year, and
- completions are not uniformly reported, ie some jurisdictions only report completions when they award a certificate (rather than a Statement of Attainment) and this is only done when requested by the completing student.

These factors may result in an over-reporting of enrolments and under-reporting of completions.

Business Services

ENROLMENTS IN BUSINESS SERVICES (BSA/BSB) QUALIFICATIONS 2006–2009

BSA/BSB Enrolments	2006	2007	2008	2009	Total
ADMINISTRATION					
BSA20197/BSA20100 – Certificate II in Business (Office Administration)	24	15	13	4	56
BSA30197/BSA30100 – Certificate III in Business (Office Administration)	20	35	8	1	64
BSB30201/BSB30407 – Certificate III in Business Administration	31,586	30,071	28,844	26,580	117,081
BSA40100/BSB40201/BSB40507 – Certificate IV in Business Administration	5,318	5,362	5,896	7,073	23,649
BSA50197/BSA50100/BSB50201/BSB50407 – Diploma of Business Administration	2,063	2,053	1,767	2,601	8,484
ADVERTISING					
BSB40601/BSB40107 – Certificate IV in Advertising	619	532	534	699	2,384
BSB50601/BSB50107 – Diploma of Advertising	540	528	456	482	2,006
BSB60107 – Advanced Diploma of Advertising	245	222	172	156	795
AUDITING					
BSB51904/BSB51607 – Diploma of Quality Auditing	45	137	48	101	331
BUSINESS					
BSB10101/BSB10107 – Certificate I in Business	11,091	10,600	9,241	4,760	35,692
BSB20101/BSB20107 – Certificate II in Business	33,177	36,525	35,188	32,297	137,187
BSB30101/BSB30107 – Certificate III in Business	11,322	11,403	11,922	13,294	47,941
BSB40101/BSB40207 – Certificate IV in Business	3,137	3,168	3,476	5,694	15,475
BSB50101/BSB50207 – Diploma of Business	4,237	4,661	5,344	3,365	17,607
BSB60207 – Advanced Diploma of Business	0	0	1	34	35
BUSINESS DEVELOPMENT/SALES					
BSB30301 – Certificate III in Business (Sales)	1,250	990	565	72	2,877
BSB40607 – Certificate IV in Business Sales	0	0	22	637	659
BSB40501 – Certificate IV in Business Development	131	151	131	49	462
BSB50501 – Diploma of Business Development	91	57	123	45	316
BUSINESS MANAGEMENT (SEE ALSO FRONTLINE MANAGEMENT)					
BSB41101 – Certificate IV in Business Management	4,757	4,246	3,536	544	13,083
BSB50401 – Diploma of Business Management	5,414	5,487	5,423	1,344	17,668
BSB60201 – Advanced Diploma of Business Management	1,588	1,350	1,439	423	4,800

BSA/BSB Enrolments	2006	2007	2008	2009	Total
CUSTOMER CONTACT					
BSB20207 – Certificate II in Customer Contact	0	0	208	1,095	1,303
BSB30207 – Certificate III in Customer Contact	0	0	362	5,092	5,454
BSB40307 – Certificate IV in Customer Contact	0	0	9	440	449
BSB50307 – Diploma of Customer Contact	0	0	1	46	47
BSB60307 – Advanced Diploma of Customer Contact	0	0	0	12	12
E-BUSINESS					
BSB30601 – Certificate III in e-Business	547	341	326	23	1,237
BSB41201 – Certificate IV in e-Business	226	115	70	3	414
BSB51101 – Diploma of e-Business	177	173	15	8	373
BSB51201 – Diploma of Strategic e-Business Development	10	4	0	0	14
BSB60701 – Advanced Diploma of e-Business	15	20	0	0	35
EDUCATION					
BSB30507 – Certificate III in Business Administration (International Education)	0	0	0	7	7
BSB30907 – Certificate III in Business Administration (Education)	0	0	61	335	396
EMPLOYMENT					
BSB41904 – Certificate IV in Business (Employment Services)	838	806	268	90	2,002
FRANCHISING					
BSB40707 – Certificate IV in Franchising	0	0	0	133	133
BSB50507 – Diploma of Franchising	0	0	17	0	17
FRONTLINE MANAGEMENT					
BSB30501/BSB30504 – Certificate III in Business (Frontline Management)	1,907	1,756	1,374	772	5,809
BSB41001/BSB41004/BSB40807 – Certificate IV in Frontline Management	7,714	7,693	8,776	11,118	35,301
BSB51001/BSB51004 – Diploma of Business (Frontline Management)	3,660	3,737	3,334	947	11,678
BSB51107 – Diploma of Management	0	0	555	9,127	9,682
BSB60407 – Advanced Diploma of Management	0	0	51	1,282	1,333
GOVERNANCE					
BSB40901/BSB40907 – Certificate IV in Governance	711	457	492	332	1,992
BSB41907 – Certificate IV in Business (Governance)	0	0	16	88	104
BSB50901/BSB50707 – Diploma of Business (Governance)	21	43	58	53	175

BSA/BSB Enrolments	2006	2007	2008	2009	Total
HUMAN RESOURCES					
BSB40801/BSB41007 – Certificate IV in Human Resources	3,406	3,412	3,707	4,090	14,615
BSB60907/BSB50607 – Diploma of Human Resources Management	3,719	3,892	4,316	4,142	16,069
BSB60301/BSB60907 – Advanced Diploma of Management (Human Resources)	211	296	284	273	1,064
INTERNATIONAL TRADE					
BSB30804/BSB30607 – Certificate III in International Trade	28	37	118	147	330
BSB42004/BSB41107 – Certificate IV in International Trade	570	615	481	656	2,322
BSB52004/BSB50807 – Diploma of International Business	386	1,372	1,931	1,626	5,315
LEARNING					
BSB51301 – Diploma of e-Learning	75	64	58	33	230
BSB70108 – Graduate Certificate of Management (Learning)	0	0	0	9	9
BSB80108 – Graduate Diploma of Management (Learning)	0	0	0	22	22
LEGAL					
BSA30200/BSB31007 – Certificate III in Business Administration (Legal)	1,014	933	994	1,445	4,386
BSA40200/BSB41207 – Certificate IV in Legal Services	318	300	229	456	1,303
BSA50200 / BSB51007 – Diploma of Legal Services	244	236	274	243	997
MARKETING					
BSB40701/BSB41307 – Certificate IV in Marketing	3,649	3,073	2,910	2,819	12,451
BSB50701/BSB51207 – Diploma of Marketing	2,885	2,799	2,516	2,217	10,417
BSB60601/BSB60507 – Advanced Diploma of Marketing	915	852	763	674	3,204
MEDICAL					
BSB30704/BSB31107 – Certificate III in Business Administration (Medical)	1,538	1,651	1,967	3,267	8,423
MICRO BUSINESS					
BSB30307 – Certificate III in Micro Business Operations	0	0	31	932	963

BSA/BSB Enrolments	2006	2007	2008	2009	Total
OH&S					
BSB31606/BSB30707 – Certificate III in Occupational Health and Safety	0	167	407	905	1,479
BSB41604/BSB41407 – Certificate IV in Occupational Health and Safety	2,477	3,832	4,229	5,487	16,025
BSB51604/BSB51307 – Diploma of Occupational Health and Safety	751	1,016	1,187	1,654	4,608
BSB61004/BSB60607 – Advanced Diploma of Occupational Health and Safety	136	159	146	179	620
PROJECT MANAGEMENT					
BSB41504/BSB41507 – Certificate IV in Project Management	785	1,199	1,726	2,226	5,936
BSB51504 / BSB51407 – Diploma of Project Management	1,292	2,211	2,828	3,253	9,584
BSB60904/BSB60707 – Advanced Diploma of Project Management	3	28	63	60	154
PURCHASING					
BSB41404/BSB41607 – Certificate IV in Purchasing	272	171	184	142	769
BSB51404/BSB51507 – Diploma of Purchasing	50	70	80	79	279
RECORDKEEPING					
BSB30401/BSB30807 – Certificate III in Recordkeeping	149	191	219	165	724
BSB40301/BSB41707 – Certificate IV in Recordkeeping	113	154	111	66	444
BSB51707 – Diploma of Recordkeeping	53	41	19	43	156
SMALL BUSINESS MANAGEMENT					
BSB40401/BSB40407 – Certificate IV in Small Business Management	8,316	8,838	7,961	8,313	33,428
UNIONISM					
BSB41804/BSB41807 – Certificate IV in Unionism and Industrial Relations	29	17	57	8	111
Total	165,865	170,364	169,938	176,889	683,056

QUALIFICATIONS ISSUED IN BUSINESS SERVICES (BSA/BSB) 2006–2009

BSA/BSB Qualifications Issued	2006	2007	2008	2009	Total
ADMINISTRATION					
BSA20197/BSA20100 – Certificate II in Business (Office Administration)	8	2	7	1	18
BSA30197/BSA30100 – Certificate III in Business (Office Administration)	2	0	5	1	8
BSB30201/BSB30407 – Certificate III in Business Administration	7,614	7,641	8,120	7,325	30,700
BSA40197/BSB40201/BSB40507 – Certificate IV in Business Administration	1,198	1,264	1,552	1,639	5,653
BSA50197/BSA50100/BSB50201/BSB50407 – Diploma of Business Administration	683	836	1,237	624	3,380
ADVERTISING					
BSB40601/BSB40107 – Certificate IV in Advertising	117	190	171	236	714
BSB50601/BSB50107 – Diploma of Advertising	134	149	142	122	547
BSB60501/BSB60107 – Advanced Diploma of Advertising	93	138	58	43	332
AUDITING					
BSB51904/BSB51607 – Diploma of Quality Auditing	12	80	12	35	139
BUSINESS					
BSB10101/BSB10107 – Certificate I in Business	1,345	1,316	1,157	1,197	5,015
BSB20101/BSB20107 – Certificate II in Business	5,533	6,418	7,172	6,311	25,434
BSB30101/BSB30107 – Certificate III in Business	2,631	2,664	3,404	3,710	12,409
BSB40101/BSB40207 – Certificate IV in Business	580	667	1,003	1,372	3,622
BSB50101/BSB50207 – Diploma of Business	1,675	1,798	1,758	1,091	6,322
BSB60207 – Advanced Diploma of Business	0	0	0	7	7
BUSINESS DEVELOPMENT/SALES					
BSB30301 – Certificate III in Business (Sales)	272	286	259	42	859
BSB40501 – Certificate IV in Business Development	37	33	38	22	130
BSB40607 – Certificate IV in Business Sales	0	0	6	142	148
BSB50501 – Diploma of Business Development	9	11	12	26	58
BUSINESS MANAGEMENT (SEE ALSO FRONTLINE MANAGEMENT)					
BSB41101 – Certificate IV in Business Management	1,079	1,278	1,103	234	3,694
BSB50401 – Diploma of Business Management	1,502	1,700	1,663	420	5,285
BSB60201 – Advanced Diploma of Business Management	584	819	756	276	2,435
CUSTOMER CONTACT					
BSB20207 – Certificate II in Customer Contact	0	0	138	271	409
BSB30207 – Certificate III in Customer Contact	0	0	48	1,044	1,092
BSB40307 – Certificate IV in Customer Contact	0	0	2	81	83
BSB50307 – Diploma of Customer Contact	0	0	2	4	6

BSA/BSB Qualifications Issued	2006	2007	2008	2009	Total
E-BUSINESS					
BSB30601 – Certificate III in e-Business	135	112	53	11	311
BSB41201 – Certificate IV in e-Business	30	25	7	2	64
BSB51101 – Diploma of e-Business	45	106	11	2	164
BSB60701 – Advanced Diploma of e-Business	1	92	0	0	93
EDUCATION					
BSB30907 – Certificate III in Business Administration (Education)	0	0	18	67	85
EMPLOYMENT					
BSB41904 – Certificate IV in Business (Employment Services)	29	112	63	28	232
FRONTLINE MANAGEMENT					
BSB30501/BSB30504 / BSB31207 – Certificate III in Frontline Management	531	408	598	356	1,893
BSB41001/BSB41004/BSB40807 – Certificate IV in Frontline Management	2,477	2,353	2,834	2,828	10,492
BSB51001/BSB51004 – Diploma of Business (Frontline Management)	1,434	1,520	1,318	487	4,759
BSB51107 – Diploma of Management	0	0	222	2,207	2,429
BSB60407 – Advanced Diploma of Management	0	0	37	271	308
GOVERNANCE					
BSB40901/BSB40907 – Certificate IV in Governance	166	148	118	152	584
BSB41907 – Certificate IV in Business (Governance)	0	0	0	32	32
BSB50901/BSB50707 – Diploma of Business (Governance)	0	8	16	29	53
HUMAN RESOURCES					
BSB40801/BSB41007 – Certificate IV in Human Resources	778	891	964	886	3,519
BSB50801/BSB50607 – Diploma of Human Resources Management	1,012	1,120	1,359	1,027	4,518
BSB60301/BSB60907 – Advanced Diploma of Management (Human Resources)	132	147	140	78	497
INTERNATIONAL TRADE					
BSB30804/BSB30607 – Certificate III in International Trade	0	12	39	46	97
BSB42004/BSB41107 – Certificate IV in International Trade	45	215	201	154	615
BSB52004/BSB50807 – Diploma of International Business	39	249	270	318	876

BSA/BSB Qualifications Issued	2006	2007	2008	2009	Total
LEARNING					
BSB51301 – Diploma of e-Learning	13	15	14	20	62
BSB70108 – Graduate Certificate of Management (Learning)	0	0	0	1	1
BSB80108 – Graduate Diploma of Management (Learning)	0	0	0	2	2
BSB80107 – Graduate Diploma of Organisational Learning and Capability Development	0	0	1	0	1
LEGAL					
BSA30200/BSB31007 – Certificate III in Business Administration (Legal)	264	233	308	319	1,124
BSA40200/BSB41207 – Certificate IV in Legal Services	72	62	56	98	288
BSB51007/BSA50200 – Diploma of Business (Legal Services)	78	64	101	140	383
MARKETING					
BSB40701/BSB41307 – Certificate IV in Marketing	833	783	775	794	3,185
BSB50701/BSB51207 – Diploma of Marketing	844	856	717	730	3,147
BSB60601/BSB60507 – Advanced Diploma of Marketing	307	404	422	252	1,385
MEDICAL					
BSB30704/BSB31107 – Certificate III in Business Administration (Medical)	381	412	481	793	2,067
MICRO BUSINESS					
BSB30307 – Certificate III in Micro Business Operations	0	0	0	362	362
OH&S					
BSB31606/BSB30707 – Certificate III in Occupational Health and Safety	0	8	59	64	131
BSB41604/BSB41407 – Certificate IV in Occupational Health and Safety	612	926	1,141	1,165	3,844
BSB51604/BSB51307 – Diploma of Occupational Health and Safety	221	414	502	517	1,654
BSB61004/BSB60607 – Advanced Diploma of Occupational Health and Safety	58	69	50	46	223
PROJECT MANAGEMENT					
BSB41504/BSB41507 – Certificate IV in Project Management	380	622	1,038	1,007	3,047
BSB51504/BSB51407 – Diploma of Project Management	560	874	1,169	1,267	3,870
BSB60904/BSB60707 – Advanced Diploma of Project Management	5	44	48	10	107

BSA/BSB Qualifications Issued	2006	2007	2008	2009	Total
PURCHASING					
BSB41404/BSB41607 – Certificate IV in Purchasing	78	68	76	52	274
BSB51404/BSB51507 – Diploma of Purchasing	11	26	15	37	89
RECORDKEEPING					
BSB30401/BSB30807 – Certificate III in Recordkeeping	44	62	74	43	223
BSB40301/BSB41707 – Certificate IV in Recordkeeping	33	61	35	7	136
BSB50301/BSB51707 – Diploma of Recordkeeping	20	19	4	10	53
SMALL BUSINESS MANAGMENT					
BSB40401/BSB40407 – Certificate IV in Small Business Management	1,704	1,974	1,648	1,991	7,317
UNIONISM					
BSB41804/BSB41807 – Certificate IV in Unionism and Industrial Relations	13	3	32	3	51
Total	38,493	42,807	46,859	44,987	173,146

Cultural & Creative Industries

ENROLMENTS IN ENTERTAINMENT (CUE) QUALIFICATIONS 2006–2009

CUE Enrolments	2006	2007	2008	2009	Total
COSTUME					
CUE40203 – Certificate IV in Costume for Performance	0	0	15	12	27
CUE50203 – Diploma of Costume for Performance	55	60	48	56	219
DESIGN					
CUE60398 – Advanced Diploma of Entertainment (Design)	13	14	0	0	27
ENTERTAINMENT					
CUE20198 – Certificate II in Entertainment	11	0	0	0	11
CUE30198 – Certificate III in Entertainment	3	0	0	0	3
LIGHTING					
CUE30498 – Certificate III in Entertainment (Lighting Operations)	1	0	0	0	1
CUE40498 – Certificate IV in Entertainment (Lighting)	4	0	0	0	4
LIVE PRODUCTION					
CUE10103 – Certificate I in Live Production, Theatre and Events	8	15	53	8	84
CUE20103 – Certificate II in Live Production, Theatre and Events	1,380	1,473	1,405	1,396	5,654
CUE60103 – Advanced Diploma of Design for Live Production, Theatre and Events	29	53	69	72	223
LIVE PRODUCTION -CONSTRUCTION & MANUFACTURING					
CUE30103 – Certificate III in Live Production, Theatre and Events (Construction and Manufacturing)	3	2	40	22	67
CUE40103 – Certificate IV in Live Production Theatre and Events (Construction and Manufacturing)	0	0	3	4	7
CUE50103 – Diploma of Live Production, Theatre and Events (Construction and Manufacturing)	46	35	29	57	167
LIVE PRODUCTION -TECHNICAL OPERATIONS					
CUE30203 – Certificate III in Live Production, Theatre and Events (Technical Operations)	1,093	1,237	1,553	1,528	5,411
CUE40303 – Certificate IV in Live Production, Theatre and Events (Technical Operations)	101	49	121	241	512
CUE50303 – Diploma of Live Production, Theatre and Events (Technical Production)	86	98	106	95	385
CUE60203 – Advanced Diploma of Live Production, Theatre and Events (Technical Production)	86	93	86	97	362

CUE Enrolments	2006	2007	2008	2009	Total
SOUND					
CUE30598 – Certificate III in Entertainment (Sound Operations)	3	0	0	0	3
CUE40598 – Certificate IV in Entertainment (Sound)	1	0	0	0	1
STAGING					
CUE31198 – Certificate III in Entertainment (Staging)	1	0	0	0	1
CUE51198 – Diploma of Entertainment (Stage Management)	5	1	0	0	6
CUE60303 – Advanced Diploma of Stage Management	48	38	42	43	171
VENUES & EVENTS -CUSTOMER SERVICE					
CUE30303 – Certificate III in Venues and Events (Customer Service)	57	45	27	34	163
CUE40403 – Certificate IV in Venues and Events (Customer Service)	1	0	0	0	1
CUE50403 – Diploma of Venues and Events	48	8	6	14	76
Total	3,083	3,221	3,603	3,679	13,586

ENROLMENTS IN SCREEN AND MEDIA (CUF) QUALIFICATIONS 2006–2009

CUF Enrolments	2006	2007	2008	2009	Total
BROADCASTING					
CUF50501/CUF50307 – Diploma of Broadcast Technology	82	94	63	2	241
CUF60301 – Advanced Diploma of Broadcasting	2	7	6	0	15
BROADCASTING – RADIO					
CUF20401 – Certificate II in Broadcasting (radio)	169	167	218	62	616
CUF30301 – Certificate III in Broadcasting (radio)	212	224	267	115	818
CUF40601 – Certificate IV in Broadcasting (radio)	60	119	40	27	246
BROADCASTING – TV					
CUF20501 – Certificate II in Broadcasting (television)	42	32	40	0	114
CUF30401 – Certificate III in Broadcasting (television)	28	95	101	24	248
CUF40701 – Certificate IV in Broadcasting (television)	24	18	12	1	55
BROADCASTING – REMOTE AREAS					
CUF30501 – Certificate III in Broadcasting (remote area operations)	47	9	9	11	76
COSTUME					
CUF40101/CUF40507 – Certificate IV in Costume for Performance	18	14	21	20	73
CUF50101/CUF50507 – Diploma of Costume for Performance	67	62	66	72	267

CUF Enrolments	2006	2007	2008	2009	Total
CREATIVE					
CUF10107 – Certificate I in Creative Industries	0	0	0	64	64
MAKE-UP					
CUF40203 – Certificate IV in Make-up	15	5	7	11	38
CUF50203/CUF50407 – Diploma of Specialist Make-up Services	40	66	44	82	232
MEDIA					
CUF10101 – Certificate I in Media	31	54	92	4	181
CUF20107 – Certificate II in Creative Industries (Media)	0	0	52	1,281	1,333
CUF30107 – Certificate III in Media	0	0	19	2,368	2,387
CUF40207 – Certificate IV in Interactive Digital Media	0	0	1	841	842
MULTIMEDIA					
CUF20601 – Certificate II in Multimedia	1,997	2,579	2,340	622	7,538
CUF30601 – Certificate III in Multimedia	1,968	1,995	2,045	980	6,988
CUF40801 – Certificate IV in Multimedia	942	861	588	167	2,558
CUF50701/CUF50207 – Diploma of Interactive Digital Media	699	760	606	674	2,739
CUF60501 – Advanced Diploma of Multimedia	665	664	571	360	2,260
SCREEN					
CUF20301 – Certificate II in Screen	354	401	397	89	1,241
CUF30101 – Certificate III in Screen	398	286	289	21	994
CUF40401 – Certificate IV in Screen	659	609	652	108	2,028
CUF50401 – Diploma of Screen	462	535	433	207	1,637
CUF60101 – Advanced Diploma of Screen	371	351	383	210	1,315
SCREEN & MEDIA					
CUF40107 – Certificate IV in Screen and Media	0	0	3	894	897
CUF50107 – Diploma of Screen and Media	0	0	2	406	408
CUF60107 – Advanced Diploma of Screen and Media	0	0	0	293	293
Total	9,352	10,007	9,367	10,016	38,742

ENROLMENTS IN MUSEUM AND LIBRARY (CUL) QUALIFICATIONS 2006–2009

CUL Enrolments	2006	2007	2008	2009	Total
LIBRARY/INFORMATION					
CUL20199/CUL20104 – Certificate II in Library/Information Services	303	194	131	157	785
CUL30199/CUL30104 – Certificate III in Library/Information Services	1,003	1,101	1,134	1,169	4,407
CUL40199/CUL40104 – Certificate IV in Library/Information Services	330	454	452	230	1,466
CUL50199/CUL50104 – Diploma of Library/Information Services	2,068	1,979	1,953	2,163	8,163
MUSEUM					
CUL20299/CUL20204 – Certificate II in Museum Practice	30	16	11	57	114
CUL30204 – Certificate III in Museum Practice	28	15	11	1	55
CUL40209/CUL40204 – Certificate IV in Museum Practice	43	77	60	98	278
CUL50204 – Diploma of Museum Practice	15	16	11	10	52
CUL60104 – Advanced Diploma of Library/Information Services	189	215	211	281	896
Total	4,009	4,067	3,974	4,166	16,216

ENROLMENTS IN MUSIC (CUS) QUALIFICATIONS 2006–2009

CUS Enrolments	2006	2007	2008	2009	Total
FOUNDATION					
CUS10101 – Certificate I in Music Industry (Foundation)	401	416	390	423	1,630
CUS20101 – Certificate II in Music Industry (Foundation)	1,429	1,468	1,457	1,494	5,848
MUSIC					
CUS30101 – Certificate III in Music	893	819	788	914	3,414
CUS40101 – Certificate IV in Music	756	743	835	1,090	3,424
CUS50101 – Diploma of Music	369	434	413	609	1,825
CUS60101 – Advanced Diploma of Music	320	281	246	377	1,224
MUSIC BUSINESS					
CUS30301 – Certificate III in Music Industry (Music Business)	189	166	151	169	675
CUS40301 – Certificate IV in Music Industry (Business)	192	202	168	194	756
CUS50301 – Diploma of Music Industry (Business)	126	162	161	226	675
CUS60301 – Advanced Diploma of Music Industry (Business)	56	40	47	66	209

CUS Enrolments	2006	2007	2008	2009	Total
MUSIC INDUSTRY					
CUS40201 – Certificate IV in Music Industry	447	359	405	488	1,699
CUS60201 – Advanced Diploma of Music Industry	83	82	66	87	318
TECHNICAL PRODUCTION					
CUS30201 – Certificate III in Music Industry (Technical Production)	496	474	456	493	1,919
CUS50201 – Diploma of Music Industry (Technical Production)	297	438	415	580	1,730
Total	6,054	6,084	5,998	7,210	25,346

ENROLMENTS IN VISUAL ARTS, CRAFT AND DESIGN (CUV) QUALIFICATIONS 2007–2009

CUV Enrolments	2007	2008	2009	Total
ABORIGINAL & TORRES STRAIT ISLANDER ART				
CUV10203 – Certificate I in Aboriginal or Torres Strait Islander Cultural Arts	530	641	536	2,343
CUV20203 – Certificate II in Aboriginal or Torres Strait Islander Cultural Arts	599	392	359	1,657
CUV30203 – Certificate III in Aboriginal or Torres Strait Islander Cultural Arts	789	705	647	2,786
CUV40203 – Certificate IV in Aboriginal or Torres Strait Islander Cultural Arts	152	195	199	710
ARTS				
CUV30403 – Certificate III in Arts Administration	87	210	244	628
CUV40503 – Certificate IV in Arts Administration	65	63	41	334
CUV60103 – Advanced Diploma of Arts Management	1	12	0	14
DESIGN				
CUV30303 – Certificate III in Design Fundamentals	862	819	1,082	3,507
CUV40303 – Certificate IV in Design	1,583	1,477	1,368	5,951
OPAL PREPARATION				
CUV20303 – Certificate II in Opal Cutting and Polishing	11	27	54	110
CUV40603 – Certificate IV in Opal Cutting and Polishing	15	9	17	58
PHOTOIMAGING				
CUV40403 – Certificate IV in Photoimaging	805	865	1,112	3,463
CUV50407 – Diploma of Photoimaging	0	0	262	262

CUV Enrolments	2007	2008	2009	Total
VISUAL & CONTEMPORARY CRAFT				
CUV10103 – Certificate I in Visual Arts and Contemporary Craft	1,637	1,512	1,354	5,972
CUV20103 – Certificate II in Visual Arts and Contemporary Craft	1,825	2,798	3,034	9,196
CUV30103 – Certificate III in Visual Arts and Contemporary Craft	2,457	2,745	3,315	10,652
CUV40103 – Certificate IV in Visual Arts and Contemporary Craft	2,211	2,358	2,376	8,307
Total	13,629	14,828	16,000	55,950

QUALIFICATIONS ISSUED IN ENTERTAINMENT (CUE) 2006–2009

CUE Qualifications Issued	2006	2007	2008	2009	Total
COSTUME					
CUE40203 – Certificate IV in Costume for Performance	0	0	2	0	2
CUE50203 – Diploma of Costume for Performance	3	12	9	0	24
DESIGN					
CUE60398 – Advanced Diploma of Entertainment (Design)	14	13	0	0	27
ENTERTAINMENT					
CUE20198 – Certificate II in Entertainment	8	0	0	0	8
CUE30198 – Certificate III in Entertainment	4	0	0	0	4
LIGHTING					
CUE30498 – Certificate III in Entertainment (Lighting Operations)	1	0	0	0	1
LIVE PRODUCTION					
CUE10103 – Certificate I in Live Production, Theatre and Events	8	1	1	0	10
CUE20103 – Certificate II in Live Production, Theatre and Events	72	51	39	28	190
CUE60103 – Advanced Diploma of Design for Live Production, Theatre and Events	4	1	26	17	48
LIVE PRODUCTION -CONSTRUCTION & MANUFACTURING					
CUE30103 – Certificate III in Live Production, Theatre and Events (Construction and Manufacturing)	0	0	6	0	6
CUE50103 – Diploma of Live Production, Theatre and Events (Construction and Manufacturing)	25	11	15	9	60

CUE Qualifications Issued	2006	2007	2008	2009	Total
LIVE PRODUCTION -TECHNICAL OPERATIONS					
CUE30203 – Certificate III in Live Production, Theatre and Events (Technical Operations)	39	102	120	101	362
CUE40303 – Certificate IV in Live Production, Theatre and Events (Technical Operations)	48	25	24	30	127
CUE50303 – Diploma of Live Production, Theatre and Events (Technical Production)	32	43	12	1	88
CUE60203 – Advanced Diploma of Live Production, Theatre and Events (Technical Production)	17	32	33	15	97
SOUND					
CUE40598 – Certificate IV in Entertainment (Sound)	1	0	0	0	1
STAGING					
CUE51198 – Diploma of Entertainment (Stage Management)	3	2	0	0	5
CUE60303 – Advanced Diploma of Stage Management	12	10	15	6	43
VENUES & EVENTS -CUSTOMER SERVICE					
CUE30303 – Certificate III in Venues and Events (Customer Service)	6	0	2	10	18
CUE50403 – Diploma of Venues and Events	0	7	6	14	27
Total	297	310	310	231	1,148

QUALIFICATIONS ISSUED IN SCREEN AND MEDIA (CUF) 2006–2009

CUF Qualifications Issued	2006	2007	2008	2009	Total
BROADCASTING					
CUF50501/CUF50307 – Diploma of Broadcast Technology	13	42	27	1	83
BROADCASTING – RADIO					
CUF20401 – Certificate II in Broadcasting (radio)	41	45	51	32	169
CUF30301 – Certificate III in Broadcasting (radio)	44	103	88	44	279
CUF40601 – Certificate IV in Broadcasting (radio)	14	52	5	2	73
BROADCASTING – TV					
CUF20501 – Certificate II in Broadcasting (television)	0	2	5	0	7
CUF30401 – Certificate III in Broadcasting (television)	4	64	65	20	153
CUF40701 – Certificate IV in Broadcasting (television)	19	17	0	1	37
BROADCASTING – REMOTE AREAS					
CUF30501 – Certificate III in Broadcasting (remote area operations)	10	5	4	1	20

CUF Qualifications Issued	2006	2007	2008	2009	Total
COSTUME					
CUF40101/CUF40507 – Certificate IV in Costume for Performance	11	7	11	12	41
CUF50101 – Diploma of Costume	9	12	9	7	37
CREATIVE					
CUF10107 – Certificate I in Creative Industries	0	0	0	49	49
MAKE-UP					
CUF40203 – Certificate IV in Make-up	8	4	7	5	24
CUF50203/CUF50407 – Diploma of Specialist Make-up Services	8	31	18	1	58
MEDIA					
CUF10101 – Certificate I in Media	5	24	42	4	75
CUF20107 – Certificate II in Creative Industries (Media)	0	0	9	375	384
CUF30107 – Certificate III in Media	0	0	11	281	292
CUF40207 – Certificate IV in Interactive Digital Media	0	0	0	184	184
MULTIMEDIA					
CUF20601 – Certificate II in Multimedia	491	771	638	105	2,005
CUF30601 – Certificate III in Multimedia	346	458	488	296	1,588
CUF40801 – Certificate IV in Multimedia	197	165	121	14	497
CUF50701/CUF50207 – Diploma of Interactive Digital Media	211	220	199	185	815
CUF60501 – Advanced Diploma of Multimedia	114	138	93	99	444
SCREEN					
CUF20301 – Certificate II in Screen	101	108	141	35	385
CUF30101 – Certificate III in Screen	142	117	113	4	376
CUF40401 – Certificate IV in Screen	352	312	332	55	1,051
CUF50401 – Diploma of Screen	218	221	182	129	750
CUF60101 – Advanced Diploma of Screen	91	79	112	50	332
SCREEN & MEDIA					
CUF40107 – Certificate IV in Screen and Media	0	0	0	365	365
CUF50107 – Diploma of Screen and Media	0	0	1	122	123
CUF60107 – Advanced Diploma of Screen and Media	0	0	1	22	23
Total	2,449	2,997	2,773	2,500	10,719

QUALIFICATIONS ISSUED IN MUSEUM AND LIBRARY (CUL) 2006–2009

CUL Qualifications Issued	2006	2007	2008	2009	Total
LIBRARY/INFORMATION					
CUL20199/CUL20104 – Certificate II in Library/Information Services	79	167	61	57	364
CUL30199/CUL30104 – Certificate III in Library/Information Services	292	296	301	301	1,190
CUL40104 – Certificate IV in Library/Information Services	62	87	60	33	242
CUL50199/CUL60104/CUL50104 – Diploma of Library/Information Services	329	404	375	235	1,343
MUSEUM					
CUL20299/CUL20204 – Certificate II in Museum Practice	19	9	2	35	65
CUL30204 – Certificate III in Museum Practice	7	12	11	1	31
CUL40299 – Certificate IV in Museum Practice	7	0	0	1	8
CUL40204 – Certificate IV in Museum Practice	5	16	8	23	52
CUL50204 – Diploma of Museum Practice	2	2	2	0	6
Total	802	993	820	686	3,301

QUALIFICATIONS ISSUED IN MUSIC (CUS) 2006–2009

CUS Qualifications Issued	2006	2007	2008	2009	Total
FOUNDATION					
CUS10101 – Certificate I in Music Industry (Foundation)	17	33	67	29	146
CUS20101 – Certificate II in Music Industry (Foundation)	252	248	293	234	1,027
MUSIC					
CUS30101 – Certificate III in Music	196	151	190	217	754
CUS40101 – Certificate IV in Music	199	209	170	214	792
CUS50101 – Diploma of Music	118	142	122	84	466
CUS60101 – Advanced Diploma of Music	139	91	59	61	350
MUSIC BUSINESS					
CUS30301 – Certificate III in Music Industry (Music Business)	112	91	103	94	400
CUS40301 – Certificate IV in Music Industry (Business)	94	82	72	79	327
CUS50301 – Diploma of Music Industry (Business)	63	85	72	66	286
CUS60301 – Advanced Diploma of Music Industry (Business)	40	13	22	8	83

CUS Qualifications Issued	2006	2007	2008	2009	Total
MUSIC INDUSTRY					
CUS40201 – Certificate IV in Music Industry	182	172	166	168	6,88
CUS60201 – Advanced Diploma of Music Industry	38	33	24	11	106
TECHNICAL PRODUCTION					
CUS30201 – Certificate III in Music Industry (Technical Production)	185	188	174	185	732
CUS50201 – Diploma of Music Industry (Technical Production)	133	177	143	145	598
Total	1,768	1,715	1,677	1,595	6,755

QUALIFICATIONS ISSUED IN VISUAL ARTS, CRAFT AND DESIGN (CUV) 2006–2009

CUV Qualifications Issued	2006	2007	2008	2009	Total
ABORIGINAL & TORRES STRAIT ISLANDER ART					
CUV10203 – Certificate I in Aboriginal or Torres Strait Islander Cultural Arts	65	57	58	71	251
CUV20203 – Certificate II in Aboriginal or Torres Strait Islander Cultural Arts	49	64	38	15	166
CUV30203 – Certificate III in Aboriginal or Torres Strait Islander Cultural Arts	44	37	57	30	168
CUV40203 – Certificate IV in Aboriginal or Torres Strait Islander Cultural Arts	1	15	28	22	66
ARTS					
CUV30403 – Certificate III in Arts Administration	21	25	32	35	113
CUV40503 – Certificate IV in Arts Administration	44	21	21	18	104
DESIGN					
CUV30303 – Certificate III in Design Fundamentals	183	206	218	183	790
CUV40303 – Certificate IV in Design	407	517	500	438	1,862
OPAL PREPARATION					
CUV20303 – Certificate II in Opal Cutting and Polishing	12	11	14	19	56
CUV40603 – Certificate IV in Opal Cutting and Polishing	8	5	4	8	25

CUV Qualifications Issued	2006	2007	2008	2009	Total
PHOTOIMAGING					
CUV40403 – Certificate IV in Photoimaging	184	194	239	249	866
VISUAL & CONTEMPORARY CRAFT					
CUV10103 – Certificate I in Visual Arts and Contemporary Craft	184	188	171	138	681
CUV20103 – Certificate II in Visual Arts and Contemporary Craft	188	158	243	459	1,048
CUV30103 – Certificate III in Visual Arts and Contemporary Craft	148	233	208	291	880
CUV40103 – Certificate IV in Visual Arts and Contemporary Craft	157	265	302	251	975
Total	1,695	1,996	2,133	2,227	8,051

Financial Services

ENROLMENTS IN FINANCIAL SERVICES (FNB/FNS) QUALIFICATIONS 2006–2009

FNB/FNS Enrolments	2006	2007	2008	2009	Total
ACCOUNTING					
FNB40602/FNS40604 – Certificate IV in Financial Services (Accounting)	10,064	9,188	9,816	11,134	40,202
FNB50299/FNB50202/FNS50204 – Diploma of Accounting	9,248	8,878	9,473	10,516	38,115
FNB602099/FNB60299/FNS60204 – Advanced Diploma of Accounting	7,014	6,240	6,474	6,234	25,962
ADMINISTRATION					
FNB30302/FNS30304 – Certificate III in Financial Services (Accounts Clerical)	11,111	11,911	11,910	12,323	47,255
BANKING					
FNS51204 – Diploma of Financial Services (Banking)	311	602	592	547	2,052
BOOKKEEPING					
FNS40207 – Certificate IV in Financial Services (Bookkeeping)	0	0	505	1,951	2,456
CONVEYANCING					
FNB50601/FNS50604 – Diploma of Financial Services (Conveyancing)	457	451	578	442	1,928
FNB60301 / FNS60304 – Advanced Diploma of Financial Services (Conveyancing)	66	87	83	76	312
CREDIT MANAGEMENT					
FNS40304 – Certificate IV in Financial Services (Credit Management)	64	55	103	99	321
FINANCIAL PLANNING					
FNB40702 – Certificate IV in Financial Services (Financial Planning Support)	12	0	0	0	12
FNB50802/FNS50804 – Diploma of Financial Services (Financial Planning)	161	239	362	343	1,105
FNS60404 – Advanced Diploma of Financial Services (Financial Planning)	12	13	25	22	72
FINANCIAL PRACTICE SUPPORT					
FNS40704 – Certificate IV in Financial Services (Financial Practice Support)	3	1	1	0	5

FNB/FNS Enrolments	2006	2007	2008	2009	Total
FINANCIAL SERVICES					
FNS10104 – Certificate I in Financial Services	0	0	34	87	121
FNB20199/FNS20104 – Certificate II in Financial Services	55	112	246	632	1,045
FNB30199/FNS30104/FNS30107 – Certificate III in Financial Services	2,978	2,935	2,977	3,541	12,431
FNB40199/FNS40104/FNS40107 – Certificate IV in Financial Services	1,869	2,260	1,077	582	5,788
FNB50199/FNS50104/FNS50107 – Diploma of Financial Services	215	413	372	252	1,252
FNS60104 – Advanced Diploma of Financial Services	0	11	77	126	214
GENERAL INSURANCE					
FNB30201 – Certificate III in Financial Services (General Insurance)	1	0	0	0	1
FNB40401 – Certificate IV in Financial Services (General Insurance)	13	0	0	0	13
FNB50701 – Diploma of Financial Services (General Insurance)	51	46	1	0	98
INSURANCE					
FNS30204 – Certificate III in Insurance Services	13	16	11	5	45
FNS40404 – Certificate IV in Insurance Services	0	2	2	1	5
FNS50304 – Diploma of Financial Services (Insurance Broking)	1	0	0	0	1
MERCANTILE AGENT					
FNS30404 – Certificate III in Financial Services (Mercantile Agents)	12	193	200	172	577
MORTGAGE BROKING					
FNS40804 – Certificate IV in Financial Services (Finance/Mortgage Broking)	747	824	913	1,062	3,546
FNS50504 – Diploma of Financial Services (Finance/Mortgage Broking Management)	61	100	102	122	385
RETAIL FINANCIAL SERVICES					
FNA20198 – Certificate II in Finance (Retail Financial Services)	1	0	0	0	1
SUPERANNUATION					
FNS50904 – Diploma of Financial Services (Superannuation)	0	9	0	0	9
Total	44,540	44,586	45,934	50,269	185,329

QUALIFICATIONS ISSUED IN FINANCIAL SERVICES (FNB/FNS) 2006–2009

FNB/FNS Qualifications Issued	2006	2007	2008	2009	Total
ACCOUNTING					
FNB40602/FNS40604 – Certificate IV in Financial Services (Accounting)	1,257	1,558	1,721	1,562	6,098
FNB50299/FNB60202/FNS50204 – Diploma of Accounting	1,587	1,778	1,699	1,774	6,838
FNB60299/FNB60202/FNS60204 – Advanced Diploma of Accounting	1,525	1,466	1,445	1,256	5,692
ADMINISTRATION					
FNB30302/FNS30304 – Certificate III in Financial Services (Accounts Clerical)	1,886	2,214	2,502	2,455	9,057
BANKING					
FNS51204 – Diploma of Financial Services (Banking)	114	277	206	216	813
BOOKKEEPING					
FNS40207 – Certificate IV in Financial Services (Bookkeeping)	0	0	126	464	590
CONVEYANCING					
FNB50601/FNS50604 – Diploma of Financial Services (Conveyancing)	32	57	66	57	212
FNB60301/FNS60304 – Advanced Diploma of Financial Services (Conveyancing)	13	20	13	2	48
CREDIT MANAGEMENT					
FNS40304 – Certificate IV in Financial Services (Credit Management)	6	12	26	21	65
FINANCIAL PLANNING					
FNB50802/FNS50804 – Diploma of Financial Services (Financial Planning)	73	93	176	137	479
FNS60404 – Advanced Diploma of Financial Services (Financial Planning)	4	9	10	8	31
FINANCIAL PRACTICE SUPPORT					
FNB40702/FNS40704 – Certificate IV in Financial Services (Financial Practice Support)	5	0	1	0	6

FNB/FNS Qualifications Issued	2006	2007	2008	2009	Total
FINANCIAL SERVICES					
FNS10104 – Certificate I in Financial Services	0	0	81	81	162
FNB20199/FNS20104 – Certificate II in Financial Services	15	26	10	177	228
FNB30199/FNS30104/FNS30107 – Certificate III in Financial Services	1,011	964	1,100	1,430	4,505
FNB40199/FNS40104/FNS40107 – Certificate IV in Financial Services	78	134	113	159	484
FNB50199/FNS50104/FNS50107 – Diploma of Financial Services	53	62	68	60	243
FNS60104 – Advanced Diploma of Financial Services	0	6	39	61	106
INSURANCE					
FNS30204 – Certificate III in Insurance Services	4	5	5	2	16
FNB40401/FNS40404 – Certificate IV in Insurance Services	5	3	0	0	8
FNB50701 – Diploma of Financial Services (General Insurance)	21	10	1	0	32
MERCANTILE AGENT					
FNS30404 – Certificate III in Financial Services (Mercantile Agents)	12	70	79	100	261
MORTGAGE BROKING					
FNS40804 – Certificate IV in Financial Services (Finance/Mortgage Broking)	456	619	781	892	2,748
FNS50504 – Diploma of Financial Services (Finance/Mortgage Broking Management)	20	73	95	85	273
RETAIL FINANCIAL SERVICES					
FNA20198 – Certificate II in Finance (Retail Financial Services)	1	0	0	0	1
SUPERANNUATION					
FNS50904 – Diploma of Financial Services (Superannuation)	0	9	0	0	9
Total	8,178	9,465	10,363	10,999	39,005

Information and Communications Technology Industries

ENROLMENTS IN INFORMATION AND COMMUNICATIONS TECHNOLOGY (ICA) QUALIFICATIONS 2006–2009

ICA Enrolments	2006	2007	2008	2009	Total
APPLICATIONS					
ICA20201 – Certificate II in Information Technology (Applications)	7,735	1,287	212	33	9,267
ICA30199 – Certificate III in Information Technology (Software Applications)	3,143	457	48	4	3,652
BUSINESS					
ICA50399 – Diploma of Information Technology (Business Analysis)	140	36	0	0	176
DATABASE					
ICA40299 – Certificate IV in Information Technology (Database Administration)	252	34	7	0	293
ICA51001/ICA50505 – Diploma of Information Technology (Database Design and Development)	98	179	217	206	700
E-BUSINESS					
ICA10201 – Certificate I in Information Technology (E-Consumer)	76	2	0	0	78
ICA50801 – Diploma of Information Technology (E-Business Development)	40	3	0	0	43
ICA60101 – Advanced Diploma of Information Technology (E-Business Development)	39	4	0	0	43
E-LEARNING					
ICA60301 – Advanced Diploma of Information Technology (E-Learning Development)	1	0	0	0	1
E-SECURITY					
ICA60401 – Advanced Diploma of Information Technology (E-Security)	104	19	0	0	123
GENERAL					
ICA30299 – Certificate III in Information Technology (General)	2,751	659	23	0	3,433
ICA40105 – Certificate IV in Information Technology (General)	332	1,341	1,639	2,088	5,400
ICA50105 – Diploma of Information Technology (General)	339	480	706	907	2,432
HELPDESK					
ICA40801 – Certificate IV in Information Technology (Helpdesk)	217	28	1	0	246

ICA Enrolments	2006	2007	2008	2009	Total
IT					
ICA10101/ICA10105 – Certificate I in Information Technology	14,960	18,707	18,154	15,190	67,011
ICA20198/ICA20199/ICA20105 – Certificate II in Information Technology	19,793	21,008	21,055	18,900	80,756
ICA30105 – Certificate III in Information Technology	1,941	7,640	9,707	10,525	29,813
ICA60105 – Advanced Diploma of Information Technology	0	66	81	146	293
KNOWLEDGE MANAGEMENT					
ICA50901 – Diploma of Information Technology (Knowledge Management)	9	2	0	0	11
MULTIMEDIA					
ICA40499/ICA40805 – Certificate IV in Information Technology (Multimedia)	761	915	1,001	1,147	3,824
ICA50599/ICA50905 – Diploma of Information Technology (Multimedia)	485	334	388	455	1,662
NETWORKS					
ICA30399 – Certificate III in Information Technology (Network Administration)	1,929	261	19	3	2,212
ICA40399/ICA40405 – Certificate IV in Information Technology (Networking)	2,471	2,949	3,258	3,426	12,104
ICA50499/ICA50701/ICA50405 – Diploma of Information Technology (Networking)	3,552	2,426	2,374	2,485	10,837
ICA60205/ICA60208 – Advanced Diploma of Information Technology (Network Security)	0	159	402	501	1,062
PROGRAMMING					
ICA40699/ICA40505 – Certificate IV in Information Technology (Programming)	962	1,074	1,318	1,514	4,868
PROJECT MANAGEMENT					
ICA51101/ICA50205 – Diploma of Information Technology (Project Management)	74	93	138	158	463
SOFTWARE					
ICA50299/ICA50705 – Diploma of Information Technology (Software Development)	1,314	916	602	666	3,498
SUPPORT					
ICA40199/ICA40599/ICA40205 – Certificate IV in Information Technology (Support)	2,187	1,139	1,030	1,005	5,361

ICA Enrolments	2006	2007	2008	2009	Total
SYSTEMS					
ICA40799/ICA40705 – Certificate IV in Information Technology (Systems Analysis and Design)	49	17	8	44	118
ICA50199/ICA50305 – Diploma of Information Technology (Systems Administration)	1,174	871	708	838	3,591
ICA50805 – Diploma of Information Technology (Systems Analysis and Design)	68	77	77	66	288
TESTING					
ICA40605 – Certificate IV in Information Technology (Testing)	12	16	24	23	75
WEBSITE					
ICA40305 – Certificate IV in Information Technology (Websites)	283	1,880	2,024	2,550	6,737
ICA41001 – Certificate IV in Information Technology (Website Administration)	215	32	1	0	248
ICA41101 – Certificate IV in Information Technology (Website Design)	1,657	209	9	0	1,875
ICA50601/ICA50605 – Diploma of Information Technology (Website Development)	825	761	775	923	3,284
Total	69,988	66,081	66,006	63,803	265,878

ENROLMENTS IN INTEGRATED TELECOMMUNICATIONS (ICT) QUALIFICATIONS 2006–2009

ICT Enrolments	2006	2007	2008	2009	Total
ACCESS NETWORKS					
ICT20402 – Certificate II in Telecommunications Access Network	4	1	0	0	5
CABLING					
ICT20302/ICT20308 – Certificate II in Telecommunications Cabling	363	361	257	250	1,231
ICT30302 – Certificate III in Telecommunications Cabling and Customer Premises Equipment	41	21	46	172	280
CALL CENTRES					
ICT20499/ICT20102 – Certificate II in Customer Contact	341	363	205	98	1,007
ICT30599/ICT30102 – Certificate III in Customer Contact	7,174	7,818	10,262	3,666	28,920
ICT40599/ICT40102 – Certificate IV in Customer Contact	1,168	1,346	1,082	433	4,029
ICT50102 – Diploma of Customer Contact Leadership	0	2	10	0	12
COMPUTER					
ICT40302 – Certificate IV in Telecommunications Computer Systems	0	20	65	81	166
ICT50302 – Diploma of Telecommunications Computer Systems	0	19	36	2	57
ICT60302 – Advanced Diploma of Telecommunications Computer Systems	0	16	23	2	41
DIGITAL					
ICT20508 – Certificate II in Telecommunications Digital Reception Technology	0	0	0	8	8
ENGINEERING					
ICT40202/ICT40208 – Certificate IV in Telecommunications Engineering	105	173	199	122	599
ICT50197/ICT50202 – Diploma of Telecommunications Engineering	95	76	175	47	393
ICT60202 – Advanced Diploma of Telecommunications Engineering	148	107	107	79	441
PHOTONICS					
ICT50402 – Diploma of Telecommunications Photonics	8	5	2	0	15
TELECOMMUNICATIONS					
ICT20197/ICT20202/ICT20208 – Certificate II in Telecommunications	358	227	373	416	1,374
ICT30202/ICT30208 – Certificate III in Telecommunications	580	1,005	703	933	3,221
ICT40197 – Certificate IV in Telecommunications	1	0	0	0	1
Total	10,386	11,560	13,545	6,309	41,800

**QUALIFICATIONS ISSUED IN INFORMATION AND COMMUNICATIONS TECHNOLOGY (ICA)
2006–2009**

ICA Qualifications Issued	2006	2007	2008	2009	Total
APPLICATIONS					
ICA20201 – Certificate II in Information Technology (Applications)	647	378	15	6	1,046
ICA30199 – Certificate III in Information Technology (Software Applications)	563	262	17	4	846
BUSINESS					
ICA50399 – Diploma of Information Technology (Business Analysis)	43	17	1	0	61
DATABASE					
ICA40299 – Certificate IV in Information Technology (Database Administration)	32	10	2	0	44
ICA51001/ICA50505 – Diploma of Information Technology (Database Design and Development)	10	37	42	62	151
E-BUSINESS					
ICA10201 – Certificate I in Information Technology (E-Consumer)	22	0	0	0	22
ICA50801 – Diploma of Information Technology (E-Business Development)	22	2	0	0	24
ICA60101 – Advanced Diploma of Information Technology (E-Business Development)	14	0	0	0	14
E-LEARNING					
ICA60301 – Advanced Diploma of Information Technology (E-Learning Development)	1	0	0	0	1
E-SECURITY					
ICA60401 – Advanced Diploma of Information Technology (E-Security)	46	18	0	0	64
GENERAL					
ICA30299 – Certificate III in Information Technology (General)	472	283	19	1	775
ICA40105 – Certificate IV in Information Technology (General)	13	158	316	345	832
ICA50105 – Diploma of Information Technology (General)	18	59	65	72	214
HELPDESK					
ICA40801 – Certificate IV in Information Technology (Helpdesk)	56	25	1	0	82

ICA Qualifications Issued	2006	2007	2008	2009	Total
IT					
ICA10101/ICA10105 – Certificate I in Information Technology	2,806	3,333	3,464	2,434	12,037
ICA20199/ICA20105 – Certificate II in Information Technology	1,985	2,274	3,613	2,770	10,642
ICA30105 – Certificate III in Information Technology	540	1,535	1,835	2,047	5,957
ICA60105 – Advanced Diploma of Information Technology	0	19	22	6	47
KNOWLEDGE MANAGEMENT					
ICA50901 – Diploma of Information Technology (Knowledge Management)	1	0	0	0	1
MULTIMEDIA					
ICA40499/ICA40805 – Certificate IV in Information Technology (Multimedia)	70	81	146	185	482
ICA50599/ICA50905 – Diploma of Information Technology (Multimedia)	47	34	61	65	207
NETWORKS					
ICA30399 – Certificate III in Information Technology (Network Administration)	476	153	20	4	653
ICA40399/ICA40405 – Certificate IV in Information Technology (Networking)	534	539	711	639	2,423
ICA50499/ICA50701/ICA50405 – Diploma of Information Technology (Networking)	969	800	730	765	3,264
ICA60205/ICA60208 – Advanced Diploma of Information Technology (Network Security)	0	64	139	65	268
PROGRAMMING					
ICA40699/ICA40505 – Certificate IV in Information Technology (Programming)	152	99	125	144	520
PROJECT MANAGEMENT					
ICA51101/ICA50205 – Diploma of Information Technology (Project Management)	16	22	56	50	144
SOFTWARE					
ICA50299/ICA50705 – Diploma of Information Technology (Software Development)	225	796	689	182	1,892
SUPPORT					
ICA40199/ICA40599/ICA40205 – Certificate IV in Information Technology (Support)	648	342	218	208	1,416

ICA Qualifications Issued	2006	2007	2008	2009	Total
SYSTEMS					
ICA40605 – Certificate IV in Information Technology (Testing)	1	1	0	4	6
ICA40799/ICA40705 – Certificate IV in Information Technology (Systems Analysis and Design)	16	16	8	6	46
ICA50199/ICA50305 – Diploma of Information Technology (Systems Administration)	296	309	169	196	970
ICA50805 – Diploma of Information Technology (Systems Analysis and Design)	42	17	9	20	88
WEBSITE					
ICA41001 – Certificate IV in Information Technology (Website Administration)	61	10	1	0	72
ICA41101/ICA40305 – Certificate IV in Information Technology (Websites)	381	325	420	418	1,544
ICA50601/ICA50605 – Diploma of Information Technology (Website Development)	184	188	213	219	804
Total	11,409	12,206	13,127	10,917	47,659

QUALIFICATIONS ISSUED IN INTEGRATED TELECOMMUNICATIONS (ICT) 2006–2009

ICT Qualifications Issued	2006	2007	2008	2009	Total
ACCESS NETWORKS					
ICT20402 – Certificate II in Telecommunications Access Network	3	1	0	0	4
CABLING					
ICT20297/ICT20302/ICT20308 – Certificate II in Telecommunications Cabling	55	46	62	56	219
ICT30497/ICT30302 – Certificate III in Telecommunications Cabling and Customer Premises Equipment	5	5	5	6	21
CALL CENTRE					
ICT20499/ICT20102 – Certificate II in Customer Contact	126	106	107	63	402
ICT30599/ICT30102 – Certificate III in Customer Contact	2,039	2,112	3,037	1,997	9,185
ICT40599/ICT40102 – Certificate IV in Customer Contact	233	457	354	236	1,280
ICT50102 – Diploma of Customer Contact Leadership	0	2	11	0	13

ICT Qualifications Issued	2006	2007	2008	2009	Total
COMPUTER					
ICT40302 – Certificate IV in Telecommunications Computer Systems	0	2	17	4	23
ICT50302 – Diploma of Telecommunications Computer Systems	0	0	33	2	35
ICT60302 – Advanced Diploma of Telecommunications Computer Systems	0	20	20	0	40
ENGINEERING					
ICT40202 – Certificate IV in Telecommunications Engineering	28	48	108	21	205
ICT50197/ICT50202 – Diploma of Telecommunications Engineering	27	26	83	16	152
ICT60202 – Advanced Diploma of Telecommunications Engineering	55	37	60	7	159
TELECOMMUNICATIONS					
ICT20202 – Certificate II in Telecommunications	94	63	105	112	374
ICT30202 – Certificate III in Telecommunications	76	179	120	69	444
Total	2,741	3,104	4,122	2,589	12,556

Printing and Graphic Arts

ENROLMENTS IN PRINTING AND GRAPHIC ARTS (ICP99 AND ICP05) QUALIFICATIONS 2006–2009

ICP Enrolments	2006	2007	2008	2009	Total
CARDBOARD BOX CONTAINER & CARTON					
ICP23199 – Certificate II in Printing and Graphic Arts (Cardboard Box Container and Carton)	9	3	0	0	12
ICP33199 – Certificate III in Printing and Graphic Arts (Cardboard Box Container and Carton)	2	3	0	0	5
CARTONS & CORRUGATING					
ICP30905 – Certificate III in Printing and Graphic Arts (Cartons and Corrugating)	0	3	4	6	13
CONVERTING BINDING & FINISHING					
ICP20605 – Certificate II in Printing and Graphic Arts (Converting, Binding and Finishing)	2	35	36	13	86
ICP31499 – Certificate III in Printing and Graphic Arts (Print Finishing)	310	308	382	283	1,283
ICP41499 – Certificate IV in Printing and Graphic Arts (Print Finishing)	3	0	0	0	3
DESIGN					
ICP20299 – Certificate II in Printing and Graphic Arts (Print Design)	62	18	0	0	80
ICP30105 – Certificate III in Printing and Graphic Arts (Graphic Design Production)	13	202	232	297	744
DESKTOP PUBLISHING					
ICP20199/ICP20205 – Certificate II in Printing and Graphic Arts (Desktop Publishing)	571	554	559	544	2,228
DIGITAL					
ICP20305 – Certificate II in Printing and Graphic Arts (Instant Print)	1	11	12	5	29
ICP30405 – Certificate III in Printing and Graphic Arts (Instant Print)	9	1	31	34	75
ICP50105 – Diploma of Printing and Graphic Arts (Digital Production)	0	52	37	189	278
GENERAL					
ICP26199/ICP20105 – Certificate II in Printing and Graphic Arts (General)	95	115	62	62	334
ICP36199 – Certificate III in Printing and Graphic Arts (General)	100	7	0	1	108
ICP46199 – Certificate IV in Printing and Graphic Arts (General)	53	14	0	0	67
ICP56199 – Diploma of Printing and Graphic Arts (General)	42	19	0	0	61
INK MANUFACTURE					
ICP35199 – Certificate III in Printing and Graphic Arts (Ink Manufacture)	3	0	0	0	3

ICP Enrolments	2006	2007	2008	2009	Total
MAILHOUSE					
ICP21005 – Certificate II in Printing and Graphic Arts (Mail House)	0	0	1	0	1
ICP35299/ICP31005 – Certificate III in Printing and Graphic Arts (Mail House)	8	8	3	2	21
MANAGEMENT/SALES					
ICP46299/ICP40705 – Certificate IV in Printing and Graphic Arts (Management/Sales)	24	27	12	0	63
ICP56299/ICP50405 – Diploma of Printing and Graphic Arts (Management/Sales)	17	49	47	12	125
MULTIMEDIA					
ICP30499/ICP30305 – Certificate III in Printing and Graphic Arts (Multimedia)	163	169	150	68	550
ICP40499/ICP40205 – Certificate IV in Printing and Graphic Arts (Multimedia)	123	155	246	286	810
ICP50499/ICP50205 – Diploma of Printing and Graphic Arts (Multimedia)	76	59	50	59	244
OFFSET					
ICP21199 – Certificate II in Printing and Graphic Arts (Small Offset)	16	1	0	0	17
PRE-PRESS					
ICP30399/ICP30205 – Certificate III in Printing and Graphic Arts (Graphic Pre-press)	365	326	263	291	1,245
ICP40399/ICP40105 – Certificate IV in Printing and Graphic Arts (Graphic Pre-press)	88	47	90	31	256
ICP50399 – Diploma of Printing and Graphic Arts (Graphic Pre-press)	16	0	0	0	16
PRINTING					
ICP31399/ICP30505 – Certificate III in Printing and Graphic Arts (Printing)	945	814	848	739	3,346
ICP41399/ICP40305 – Certificate IV in Printing and Graphic Arts (Printing)	4	8	9	19	40
ICP51399 – Diploma of Printing and Graphic Arts (Printing)	3	0	0	0	3
PROCESS/LEADERSHIP					
ICP40805 – Certificate IV in Printing and Graphic Arts (Process Leadership)	0	0	1	15	16
ICP50505 – Diploma of Printing and Graphic Arts (Process Improvement)	0	0	1	1	2
PRODUCTION					
ICP21299/ICP20405 – Certificate II in Printing and Graphic Arts (Print Production Support)	128	62	35	13	238

ICP Enrolments	2006	2007	2008	2009	Total
SACKS AND BAGS					
ICP20705 – Certificate II in Printing and Graphic Arts (Sacks and Bags)	0	0	17	14	31
ICP30805 – Certificate III in Printing and Graphic Arts (Sacks and Bags)	0	0	21	14	35
SCREEN					
ICP22199/ICP20505 – Certificate II in Printing and Graphic Arts (Screen Printing)	26	24	99	58	207
ICP32199/ICP30605 – Certificate III in Printing and Graphic Arts (Screen Printing)	168	143	144	126	581
Total	3,445	3,237	3,392	3,182	13,256

QUALIFICATIONS ISSUED IN PRINTING AND GRAPHIC ARTS (ICP99 AND ICP05) 2006–2009

ICP Qualifications Issued	2006	2007	2008	2009	Total
CARDBOARD BOX CONTAINER & CARTON					
ICP23199 – Certificate II in Printing and Graphic Arts (Cardboard Box Container and Carton)	4	3	0	0	7
ICP33199 – Certificate III in Printing and Graphic Arts (Cardboard Box Container and Carton)	1	3	0	0	4
CARTONS & CORRUGATING					
ICP30905 – Certificate III in Printing and Graphic Arts (Cartons and Corrugating)	0	1	4	0	5
CONVERTING BINDING & FINISHING					
ICP20605 – Certificate II in Printing and Graphic Arts (Converting, Binding and Finishing)	0	1	23	1	25
ICP31499 – Certificate III in Printing and Graphic Arts (Print Finishing)	49	42	32	0	123
ICP30705 – Certificate III in Printing and Graphic Arts (Print Finishing)	0	3	26	33	62
ICP41499 – Certificate IV in Printing and Graphic Arts (Print Finishing)	2	0	0	2	2
DESIGN					
ICP20299 – Certificate II in Printing and Graphic Arts (Print Design)	34	13	0	0	47
ICP30105 – Certificate III in Printing and Graphic Arts (Graphic Design Production)	7	34	61	102	204

ICP Qualifications Issued	2006	2007	2008	2009	Total
DESKTOP PUBLISHING					
ICP20199 – Certificate II in Printing and Graphic Arts (Desktop Publishing)	160	22	3	0	185
ICP20205 – Certificate II in Printing and Graphic Arts (Desktop Publishing)	37	131	124	107	399
DIGITAL					
ICP20305 – Certificate II in Printing and Graphic Arts (Instant Print)	0	5	9	3	17
ICP30405 – Certificate III in Printing and Graphic Arts (Instant Print)	0	8	19	1	28
ICP50105 – Diploma of Printing and Graphic Arts (Digital Production)	0	26	11	23	60
GENERAL					
ICP26199 – Certificate II in Printing and Graphic Arts (General)	28	12	0	0	40
ICP20105 – Certificate II in Printing and Graphic Arts (General)	13	14	21	19	67
ICP36199 – Certificate III in Printing and Graphic Arts (General)	9	2	0	1	12
ICP46199 – Certificate IV in Printing and Graphic Arts (General)	4	0	0	0	4
ICP56199 – Diploma of Printing and Graphic Arts (General)	21	15	0	0	36
INK MANUFACTURE					
ICP35199 – Certificate III in Printing and Graphic Arts (Ink Manufacture)	1	0	0	0	1
MAILHOUSE					
ICP21005 – Certificate II in Printing and Graphic Arts (Mail House)	0	0	1	0	1
ICP35299/ICP31005 – Certificate III in Printing and Graphic Arts (Mail House)	0	7	1	0	8
MANAGEMENT/SALES					
ICP46299/ICP40705 – Certificate IV in Printing and Graphic Arts (Management/Sales)	4	8	11	0	23
ICP56299/ICP50405 – Diploma of Printing and Graphic Arts (Management/Sales)	18	8	9	1	36

ICP Qualifications Issued	2006	2007	2008	2009	Total
MULTIMEDIA					
ICP30499/ICP30305 – Certificate III in Printing and Graphic Arts (Multimedia)	20	12	27	31	90
ICP40499/ICP40205 – Certificate IV in Printing and Graphic Arts (Multimedia)	18	6	16	51	91
ICP50499/ICP50205 – Diploma of Printing and Graphic Arts (Multimedia)	25	10	5	6	46
OFFSET					
ICP21199 – Certificate II in Printing and Graphic Arts (Small Offset)	24	15	1	0	40
PRE-PRESS					
ICP30399/ICP30205 – Certificate III in Printing and Graphic Arts (Graphic Pre-press)	80	68	97	56	301
ICP30399/ICP40105 – Certificate IV in Printing and Graphic Arts (Graphic Pre-press)	8	15	21	10	54
ICP50399 – Diploma of Printing and Graphic Arts (Graphic Pre-press)	12	0	0	0	12
PRINTING					
ICP31399/ICP30505 – Certificate III in Printing and Graphic Arts (Printing)	189	166	214	153	722
ICP41399/ICP40305 – Certificate IV in Printing and Graphic Arts (Printing)	2	0	3	4	9
ICP51399 – Diploma of Printing and Graphic Arts (Printing)	2	0	0	0	2
PROCESS/LEADERSHIP					
ICP50505 – Diploma of Printing and Graphic Arts (Process Improvement)	0	0	2	0	2
PRODUCTION					
ICP21299/ICP20405 – Certificate II in Printing and Graphic Arts (Print Production Support)	24	23	20	1	68
SACKS AND BAGS					
ICP20705 – Certificate II in Printing and Graphic Arts (Sacks and Bags)	0	1	12	6	19
ICP30805 – Certificate III in Printing and Graphic Arts (Sacks and Bags)	0	0	6	4	10
SCREEN					
ICP22199/ICP20505 – Certificate II in Printing and Graphic Arts (Screen Printing)	7	8	9	5	29
ICP32199/ICP30605 – Certificate III in Printing and Graphic Arts (Screen Printing)	25	46	23	17	111
Total	828	728	811	637	3,004

Training and Education

ENROLMENTS IN ALL TRAINING AND EDUCATION (TAA/BSZ/BSB) QUALIFICATIONS 2006–2009

TAA/BSZ/BSB Enrolments	2006	2007	2008	2009	Total
BSZ40198/TAA40104 – Certificate IV in Training and Assessment	19,355	26,315	26,346	29,620	101,636
BSZ50198/TAA50104 – Diploma of Training and Assessment	414	503	726	1,064	2,707
BSB51301 – Diploma of e-Learning	73	62	56	33	224
BSB70108 – Graduate Certificate of Management (Learning)	0	0	0	9	9
BSB80108 – Graduate Diploma of Management (Learning)	0	0	0	24	24
Total	19,842	26,880	27,128	30,750	104,600

QUALIFICATIONS ISSUED IN ALL TRAINING AND EDUCATION (TAA/BSZ/BSB) 2006–2009

TAA/BSZ/BSB Qualifications Issued	2006	2007	2008	2009	Total
BSZ40198/TAA40104 – Certificate IV in Training and Assessment	8,063	12,944	13,739	12,571	47,317
BSZ50198/TAA50104 – Diploma of Training and Assessment	165	223	271	162	821
BSB51301 – Diploma of e-Learning	13	15	14	20	62
BSB70108 – Graduate Certificate of Management (Learning)	0	0	0	1	1
BSB80108 – Graduate Diploma of Management (Learning)	0	0	0	2	2
Total	8,241	13,182	14,024	12,756	48,203